

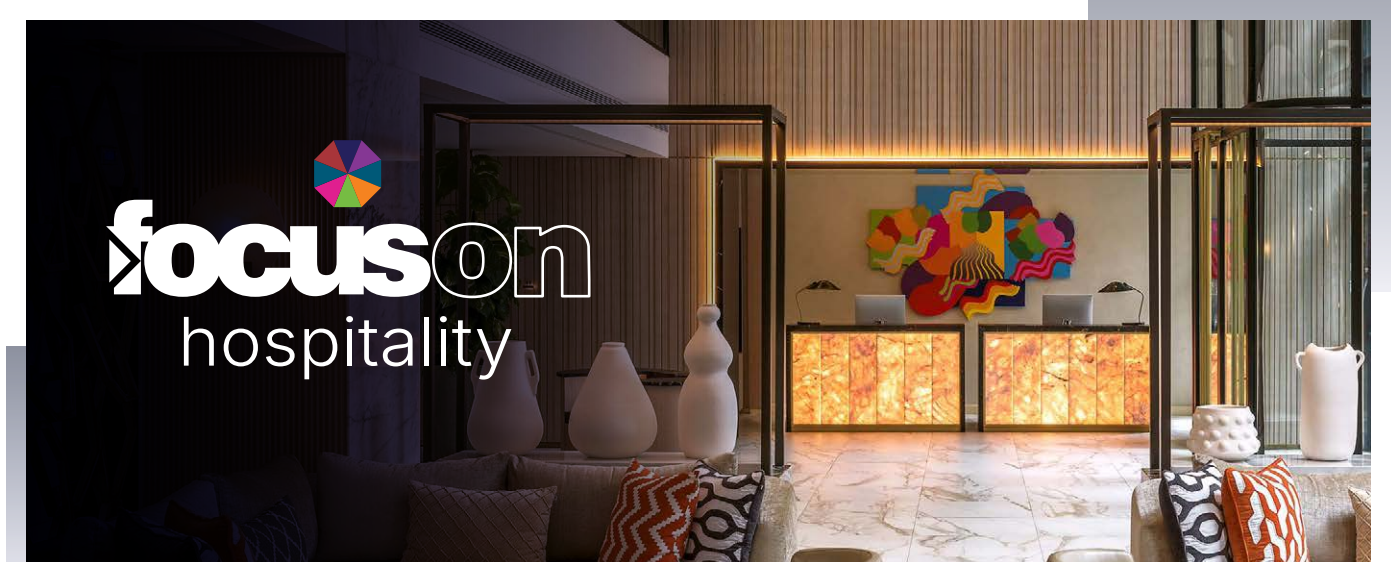


Summer's here and we're making waves!

This month, we're putting the spotlight on **hospitality** with the exciting launch of our brand-new specialist division: **Focus on Hospitality**. From smart tech solutions to seamless guest services, we're here to help hotels across the UK deliver a 5-star experience.

We've also added a splash of competitive spirit with a **SUP-er** fundraising day at Speedee Boarding 2025 and a quick tip on how to get the best from **Microsoft Copilot (for free!)**.

Let's dive in!



Launching... Focus on Hospitality

We're delighted to announce the launch of Focus on Hospitality – a specialist division designed to support the hotel industry through IT and digital transformation. The Focus on Hospitality team will work with the UK's independent hotels, portfolio groups and leading brands to deliver technology that enables them to work smarter, respond faster, and focus on what matters most – the guest experience. Whether it's upgrading WiFi, unifying voice and data systems, or planning digital transformation, we're here to help hotels move forward with confidence.



Alessandra Leoni, our Head of Hospitality, put it best:

"Technology should feel like part of the team - quiet, reliable and always there when you need it to support the creation and delivery of great hospitality."

Check out (pun intended!) our launch video

[Focus on Hospitality](#)



5-star service

Talking of hospitality...whilst our specialist division is new development, we've been taking care of tech in the service sector for a couple of decades now - providing dedicated IT support, cyber security, integrated voice solutions and resilient connectivity to support the delivery of outstanding guest experiences.

We're proud to support over 200 hospitality businesses across the UK, including Radisson Blu, Exclusive Hotels and Courtyard by Marriott.

You can read their stories here.

[Customer stories](#)



Speedee Boarding 2025

The ultimate SUP showdown took place earlier this month, with Focus Group teams and local businesses taking part in this balance-testing, fund-raising, race-tastic soak-fest!

Combining a healthy dose of competitive spirit with the opportunity to raise vital ££s for the Focus Foundation, the SUP superheroes donned their wetsuits, took to the water at Hove Lagoon and paddled their way to victory.

Fancy joining us on the water next time? Watch this space!

[Focus Foundation events](#)

Top tip Copilot's free tier



Looking for free, secure AI assistance for work? It's here! Your Microsoft 365 subscription gives you free access to Copilot Chat. Simply sign in with your work account to get going. Whether you're writing emails or tackling a long to-do list, *Copilot Chat is a great place to start!*

On call in an emergency?

Does your business, or your customers, use personal safety and emergency services such as telecare equipment, emergency pull cords, safety alarms or alarm systems? If the answer is yes, please read on!

The UK's telecoms network is undergoing significant change. The legacy Public Switched Telephone Network (PSTN) is being switched off and replaced with a more resilient fibre network.

If you're using legacy lines to connect safety devices and alarms to the emergency services, we need to know. Please get in touch so we can prioritise your business and support you through the transition to fibre.

Contact our PSTN Switch Off team on 0330 024 2000
or customerengagement@focusgroup.co.uk

[PSTN switch off: The lowdown](#)

Let's connect. Let's grow.

Keep updated on our socials

