



THE INSIGHTS

Welcome to your May update

We know it's difficult to keep up with the number of changes and releases that come from Microsoft.

That's why every month, we highlight the latest updates that are important to your business.



News

The new business blueprint for blending machine intelligence with human judgment



Copilot updates

• Copilot adoption category now available



365 updates

• 3 new features for smoother online events



Security updates

• Purview GenAl governance in paid preview

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Microsoft news

Microsoft has launched two new AI agents: 'Researcher' and 'Analyst'.

Let's breakdown how they can help:

Researcher

Researcher combines OpenAl's deep research model with Microsoft 365 Copilot's advanced orchestration and deep search capabilities to help you tackle complex, multi-step research.

It can build a detailed marketing strategy based on your work data and broader info from the web, identify opportunities for a new product based on emerging trends and internal data, or create a comprehensive quarterly report for a client review. It can also integrate data from external sources such as Salesforce, ServiceNow and Confluence directly into Microsoft 365 Copilot.

Analyst

Built on OpenAl's o3-mini reasoning model, thinks like a virtual data scientist. It can take raw data scattered across multiple spreadsheets to do things like forecast how much demand there will be for a new product or build a visualisation of customer purchasing patterns.

Microsoft has other AI agents including cybersecurity and data (Fabric).

The 'Frontier Firm' is born (and other highlights from the 2025 Work Trend Index)

Microsoft has published its 2025 Work Trend Index on how AI is transforming the way we work. Here are some highlights:

Microsoft has dubbed businesses of the future as 'Frontier Firms'

Acknowledging that while everyone's AI adoption journey will look different, there are 3 main phases that will play out over time.

Phase 1 Phase 2 Phase 2

Human with assistant Human-agent teams Human-led, agent-operated

Employees turn to AI for things that humans can't provide.

The data suggests that people prefer using AI not to replace the value humans provide, but to enhance it.

42% for 24/7 availability 17% fear of human judgment

30% for machine speed & quality 16% friction of working with colleagues

28% for endless stream of ideas

15% demands of working with colleagues

23% for limitless capacity 8% credit hogging

The race to be an agent boss.

The report classified seven indicators to identify who has an agent boss mindset.

Familiarity with Expect to manage See Al as a c

agents agents

Regular AI usage Use AI as a thought

partner

See AI as a career accelerator

Saving 1+ hour daily with Al

with A

Trust AI for highstakes work

Read the full report to learn what AI adoption might look like over time >



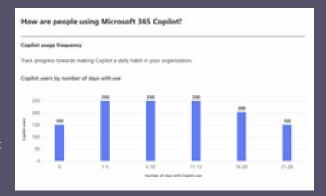




Microsoft Copilot

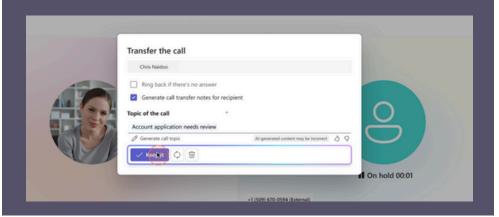
Al adoption category in Adoption Score now generally available

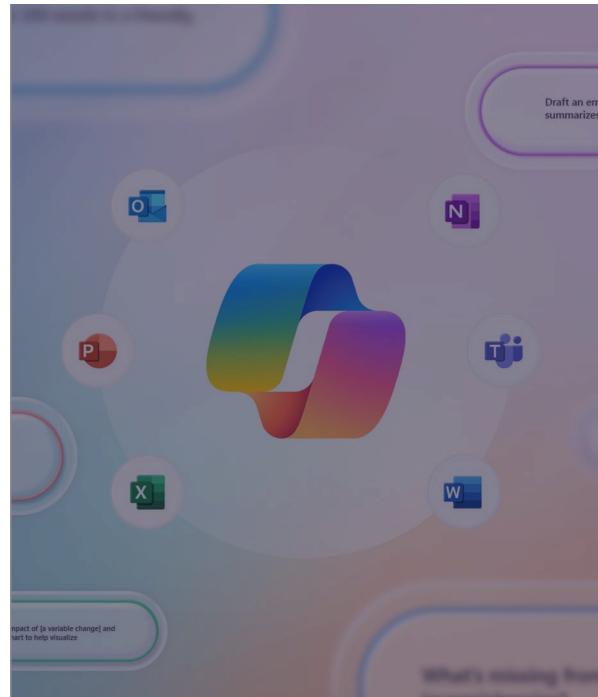
The AI adoption category page in Adoption Score helps adoption specialists measure progress towards making Microsoft 365 Copilot a daily habit.



Copilot Summary for Transferred Calls

Copilot enabled users will now be able to share the summary of the call from within the transfer panel and the context will be shown in the toast notification and within the call.







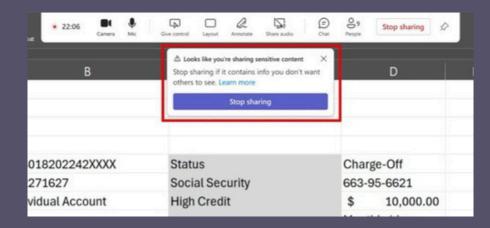




Microsoft 365

Detect sensitive content shared in meetings

Coming soon to Microsoft Teams Premium: a new tenant-level feature that will detect sensitive content during screen sharing to proactively analyse onscreen content and alert meeting organisers, co-organisers, and presenters to any risk of exposure. The new feature will be on by default for Teams Premiums customers.



3 new features for seamless online events with Teams

Town hall organisers, co-organisers, presenters can join the event to preview as attendee

Organisers, co-organisers, and presenters in a Microsoft Teams town hall will soon be able to join and view the event from an attendee's perspective.

Preview changes before making them visible to attendees with "Manage what attendees see"

This new updates gives organisers and presenters the option to preview their changes before applying them. This allows for smoother, more polished transitions in the attendee's view, without showing every adjustment made while managing the screen. Organisers can go to the town hall meeting options to locate this new feature.

Slide Control for PowerPoint presenters

Share presenting duties seamlessly from a central deck with Team's new dual control feature making your online events even smoother.









Microsoft security

The Microsoft Intune icon has a new look!



The icon will be updated across platforms and apps associated with Intune, such as the Intune admin center and Intune Company Portal app gradually over the next few months.

Microsoft Purview: New pay-as-you-go billing for GenAI data compliance

Microsoft Purview offers a set of integrated solutions that help businesses secure and govern their data.

If you're a Copilot 365 user then, good news, there's no charge! But for all other Copilot experiences and other GenAI tools, the new pay-as-you-go billing model comes into effect from the 1st of May 2025.

The GenAI data risk and compliance capabilities within Purview include:

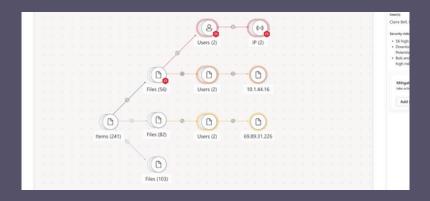
- Audit solutions
- Communication compliance
- Data lifecycle management
- eDiscovery

New Purview Data Security Investigations (DSI) solution

To streamline and simplify the data breahk remediation process,, Microsoft have launch the Purview Data Security Investigations (DSI) solution.

This unified, purpose-built solution enables organisations to rapidly identify and mitigate risks from sensitive data exposure by searching their Microsoft 365 data estate to locate emails, Microsoft Teams messages, Microsoft Copilot prompts and responses, and documents.

After an admin scopes an investigation, DSI's generative AI capabilities allow admins to gain deeper insights into the impacted data, revealing critical security risks and sensitive information. Investigative capabilities include the ability to categorise evidence, perform vector searches, and examine impacted data for security and sensitive data risks.



Learn more about DSI >

Click here to get more technology insights across

Microsoft and more on our website >

