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THE INSIGHTS

Welcome to your April update

We know it's difficult to keep up with the number of changes and releases that come from Microsoft.

That's why every month, we highlight the latest updates that are important to your business.

News

- AI agents: what they are and how they'll change the way we work

Copilot updates

- Search Copilot Chat sessions

365 updates

- Microsoft 365 E5 Security is now available as an add-on to Microsoft 365 Business Premium

Security updates

- Microsoft MFA prompts have a new look – make sure your employees don't get caught out

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Focus Group news

Focus Group launches first Copilot Prompt-a-thon!

We hosted our first M365 Copilot Prompt-a-thon, an engaging workshop designed to help users of Copilot produce better prompts for greater results!

Microsoft's Olivia Tobin gave an insightful keynote to open the day before our wonderful guests teamed up to take on different roles within a fictional business; from sales and operations to marketing and finance.

They used Copilot to create presentations on their brands, all generated with specific prompts. We then ran a workshop and fun competition to unpack the prompts they used and learn how they could be improved.

We also explored:

- The latest 2025 Work Trend Index insights and what they mean for the evolving AI landscape
- Exciting new Copilot features on the horizon — including Copilot Pages, Copilot Search, Copilot Create and the Agent Store

[We're hosting more prompt-a-thons across the UK](#)! [Sign up here for updates so you don't miss out >](#)

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Microsoft news

Microsoft unveils Microsoft Security Copilot agents and new protections for AI

Scaling cyber defenses through AI agents is now an imperative to keep pace with the current threat landscape and to match this demand Microsoft have expanded Security Copilot with six security agents.

These six Microsoft Security Copilot agents enable teams to autonomously handle high-volume security and IT tasks while seamlessly integrating with Microsoft Security solutions.

Purpose-built for security, agents learn from feedback, adapt to workflows, and operate securely—aligned to Microsoft's Zero Trust framework. With security teams fully in control, agents accelerate responses, prioritise risks, and drive efficiency to enable proactive protection and strengthen your security posture.
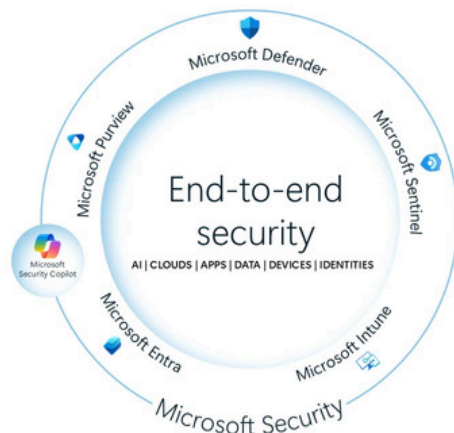
Security Copilot agents will be available across the Microsoft security platform, designed for the following:

- Phishing Triage Agent in Microsoft Defender triages phishing alerts with accuracy to identify real cyberthreats and false alarms. It provides easy-to-understand explanations for its decisions and improves detection based on admin feedback.

- Alert Triage Agents in Microsoft Purview triage data loss prevention and insider risk alerts, prioritise critical incidents, and continuously improve accuracy based on admin feedback.

- Conditional Access Optimisation Agent in Microsoft Entra monitors for new users or apps not covered by existing policies, identifies necessary updates to close security gaps, and recommends quick fixes for identity teams to apply with a single click.

- Vulnerability Remediation Agent in Microsoft Intune monitors and prioritizes vulnerabilities and remediation tasks to address app and policy configuration issues and expedites Windows OS patches with admin approval.

- Threat Intelligence Briefing Agent in Security Copilot automatically curates relevant and timely threat intelligence based on an organisation's unique attributes and cyberthreat exposure.

Read the full Security Copilot update >

End-to-end security
AI | CLOUDS | APPS | DATA | DEVICES | IDENTITIES
Microsoft Defender · Microsoft Sentinel · Microsoft Intune · Microsoft Entra · Microsoft Security Copilot · Microsoft Purview
Microsoft Security

Microsoft Copilot

Better cost control for Copilot Chat

Admin users will be able to manage billing for M365 Copilot Chat directly in the M365 Admin Centre, without needing to navigate to PPAC.
Admins can set up billing for the Copilot Chat experience, turn off billing, edit billing for unhealthy subscriptions, and view costs in the M365 Admin Centre. This will streamline the billing process and provide more control and visibility for admin users.

To access go to Copilot > Settings > Copilot pay-as-you-go billing:

Users can search Copilot Chat sessions

Before this rollout: Users can only skim and scroll though their Copilot chat sessions to find a desired session.

After this rollout: Users will be able to type keywords to search their chat sessions. As a user begins typing, session results will appear based on the keyword(s), and users can select the session that corresponds to their search.

Interpreter agent in Teams meetings

The Interpreter agent allows each user to enable real-time speech-to-speech interpretation in multilingual Teams meetings so they can speak and listen in the language of their choice, instantly overcoming language barriers.

Users can opt-in to have Interpreter simulate their voice, helping others identify them more easily and follow the conversation more naturally. Alternatively, users can opt to choose from a set of default voices.
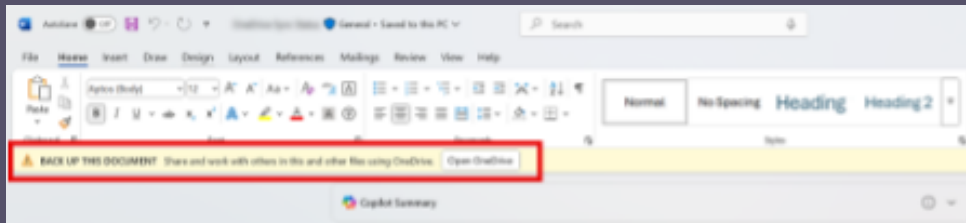
Microsoft 365

Chat @nearby

You can now connect with colleagues who are physically nearby via Teams chat using @nearby. By showing which colleagues are nearby, this feature can help to spur impromptu in-person connections, such as scheduling a spontaneous lunch or meeting up for a quick chat.

Microsoft will prompt users to back up their files in Microsoft OneDrive

If your organization still has users who are not enrolled in KFM, the message ("BACK UP THIS DOCUMENT: Share and work with others in this and other files using OneDrive") will encourage them to do it while using familiar desktop apps. After users select the Open OneDrive button, they can select the folders they want to back up in OneDrive:

Message recall in the Outlook app for iOS and Android

Users will have the option to request a recall attempt for a sent email. This feature provides an additional layer of control for users who need to retract emails sent in error.

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🛡️ Microsoft security

Users can report security concerns involving external collaborators

Microsoft Teams users will be able to report security risks and concerns with external users outside your organization in one-on-one chats, group chats, and meeting chats.

Updated "More information required" user interface during authentication method registration

To make the language more friendly and relevant for all users, we will update the user experience for "More information required" during authentication method registration.

While this is a subtle change in language, this changeover might leave your users open to attack, If they're not sure what the correct prompt should look like, they might accidentally allow a spoof prompt from a bad actor.

If you want some advice on the best way to keep your users secure, you can always call our experts on 0330 024 2003.

OLD

More information required

Your organization needs more information to keep your account secure.

Use a different account

NEW

Let's keep your account secure

We'll help you set up another way to verify it's you.

Learn more about verifying your identity

Use a different account

Click here to get more technology insights across Microsoft and more on our website >