The future of Pharmacy phones

THINK healthcare

High ROI

Self-serve tools & automation to design out up to 50% of incoming calls & ease the admin burden

Simple success

With a simple 1 app design & simplicity of management at its heart, digital transformation has never been easier!

Patient Focused

Improve access inequalities & satisfaction without sacrificing pharmacy efficiency

What is it?

Next-gen telephony built for the evolving pharmacy —AI-ready, integrated, and patient-focused.

This isn't just an upgrade — it's a brand-new system designed for the evolving world of pharmacy. From busy single sites to multi-branch groups, it adapts to your pace, whether you're improving patient access, streamlining day-to-day tasks, or unlocking new revenue through better service delivery. Wherever you are on the journey, it's built to support you — now and into the future.

Demos & Info | www.think-healthcare.co.uk

Advanced Pharmacy telephony

THINK healthcare

Key challenges & solutions

01
Missed calls = missed revenue
We ensure every call is answered or followed up with smart routing and callback tools. No need to worry about rushing patients… we've got you covered!

02
Multi-site working isn't always easy
Whether you just need to work with a couple of local sites, or a nationwide chain our system makes it easy! Group wide reporting, configuration, or local autonomy.

03
Long hold times frustrate patients
Dynamic menus and self-service options keep queues moving and reduce pressure on staff. Patient recognition gives the right message to each patient group

04
Losing new or private service patients
If calls go unanswered, private service patients may go elsewhere. We capture every lead-so you don't miss flu jabs, travel clinics or other high-value bookings.

05
Disconnected systems slow staff down
Our system integrates with major pharmacy platforms to streamline patient interactions, reduce admin time, and improve accuracy.

06
No visibility into call demand
See when calls are busiest, which ones get missed, and how your team responds. Clear insights help you plan staffing and setup to better support patients-and protect revenue.

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