

Next-Gen NHS cloud telephony

THINK
healthcare



High ROI

Self-serve tools & automation to design out up to 50% of incoming calls & ease the admin burden



Simple success

With a simple 1 app design & simplicity of management at its heart, digital transformation has never been easier!



Patient Focused

Improve access inequalities & satisfaction with features to support palliative care, dementia, & other vulnerable patients

What is it?

A next-gen phone system built for NHS evolution—AI-ready, integrated, and patient-focused.

Our next-gen system contains the same award winning NHS focused features & functionality that have been making such a difference to patients & providers, all wrapped up in a simple, flexible package that will support the next generation of NHS developments into Ai, API based integrations, while bringing the NHS digital front door together!

Demos & Info

www.think-healthcare.co.uk

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Key Features

01

Simple 1-app design

Everything in one place, no more separate modules. Download the app from the store regardless of platform: Windows / Android / IOS, login & off you go!

02

Federated working

Introducing 'Federation Lite', an additional mid-way option between usual standalone & full integration allowing collaboration between staff at different orgs.

03

Simplified management

Making it easier to complete common tasks without managing complex IVR's. Edit patient messages, set templates, add business continuity profiles with ease.

04

Dynamic routing

Support the needs of vulnerable patient groups with automatic routing, prioritising palliative patients, or providing a simple menu bypass for dementia patients.

05

Ai ready

Ai options for advanced reporting, call summarisation, and call recording, combined with a strong and robust roadmap introducing Ai in a safe & purposeful manner.

06

Integrations & APIs

API driven system allowing for advanced integrations & future proofing. Patient identification including 'Book Appointment' shortcut. Integrated Ai bot option.